

29 November 2023

## LIST OF PRICES

### 1 Performances provided free of charge

#### **Documents and information provided free of charge**

Information is provided free of charge in the following cases:

- documentary information is provided verbally,
- a document is released for perusal or copying in the offices of a government authority,
- an electronic document is transmitted by email,
- a document must be released under a government authority's statutory obligation to provide guidance, information or the opportunity to be heard.
- a client or government authority has a right specified in law to obtain such information free of charge.
- information released for a purpose which directly contributes to Kela's operations.

For information to be provided free of charge, it must be possible to identify and retrieve the relevant record from the document management system or other application by means of a classification system, document identifier or search function.

#### **Right of access to one's personal information**

In order to comply with the right of data subjects under Article 15 of the EU General Data Protection Regulation to access their personal information, clients are provided information, copies and printouts from their personal records generally free of charge. If a client's requests are manifestly unfounded or unreasonable, especially if they are made repeatedly, a reasonable fee may be charged for information, copies or printouts, taking into account the administrative cost of providing the information or messages. In order to provide clients the kind of access to information referred to in section 12 of the Act on the Openness of Government Activities, personal information about the clients is provided free of charge once a year.

#### **Photocopies, publications and other reproductions, and the transmission and mailing of documentary material**

As a general rule, Kela does not charge a fee for copies or other reproductions of documents. Kela also does not charge a fee for the transmission or mailing of the kind of documentary material referred to above. As an exception to this, a fee is charged if a client requests a considerable number of copies or would like Kela to send a considerable amount of documentary material. An individually calculated fee is communicated to the person requesting the material.

## 2 Performances subject to charge

### 2.1 Performances under public law which are charged at cost

#### Chargeable documents and information

##### Information that cannot be released before specific measures are taken

The fee charged for the release of the information is proportional to the time needed to retrieve the information:

Price of information retrieval:

- depending on the organisational unit, €82-€111 for each full or partial hour

Situations requiring specific measures are such where a document cannot be retrieved by regular means. If the document requested is extensive or if various segments of the document contain confidential information, creating a releasable document may require extra work. Situations where the work needed to retrieve, screen, combine or print out the information is extensive are also considered to require specific measures to be taken.

If the requested information is provided in an expedited manner, the basic fee calculated on a scale may be doubled. A fixed fee calculated on a scale as above is also applied to information provided verbally if retrieving it requires specific measures to be taken, to documents released for perusal or reproduction at governmental offices, and to information transmitted by email.

#### Data requests

Kela may release data concerning benefits or stored in the Kanta Services for use in research meeting the criteria for scientific study, as well as, starting 1 April 2020, for purposes defined in the data permits or decisions issued by the data permit authority Findata. Provisions on the purposes for which the data may be used are contained in Acts of Parliament, including the Act on the Secondary Use of Health and Social Data (2019/522).

Where data is made available for research purposes in two parts, each is priced separately:

##### A) Data permits

Prices for data permits:

- New permit or permit covering a large dataset: **€1,000**.
- As above except if related to a thesis: **€150**
- Extension of permit or addition of new members to the research team: **€300**.

The prices have been calculated on the basis of the time reports filed by the request reviewer over a period of 12 months and the data requests reviewed. The price includes the work required to review the request and general administrative costs which cannot be allocated to individual requests.

The same fees apply whether a permit is granted or denied.

##### B) Production of datasets and statistical data

Prices for datasets and statistical data:

- €123 per each full or partial hour

### **Statements submitted to the Pharmaceuticals Pricing Board**

The prices for the statements submitted to the Pharmaceuticals Pricing Board under chapter 6, section 11, subsection 1 and chapter 6, section 13 of the Health Insurance Act (1224/2004) are set in a separate decision.

### **Value added tax**

No value added tax is levied on performances under public law.

## **2.2 Other performances**

### **Statistics, guidelines, publications and other information produced to order for outside parties**

- Depending on the organisational unit, €82–€111 for each full or partial hour plus any individual expenses

### **Pension-related service provided on the basis of a contractual arrangement with the Finnish Centre for Pensions**

- Depending on the organisational unit, €61–€64 for each full or partial hour plus any individual expenses.

### **EESSI server fees**

- Kela's IT Services has issued a separate decision on EESSI server fees.

### **Performances based on a contractual arrangement with the Province of Åland**

The cost price is based on the unit prices for benefit-related performances derived from the activity-based costing system and on benefit items and communications for which there is statistical data.

### **Services, reports and studies produced to order or by commission other than those mentioned in section 1 above**

- Depending on the organisational unit, €82–€111 for each full or partial hour plus any individual expenses

### **Training (other than internal staff training)**

- Depending on the organisational unit, €82–€111 for each full or partial hour plus any individual expenses

### **The sale of information systems, tools, software or the like**

- As per agreement.

### **Temporary use of premises and equipment; office services**

- As per agreement.

**Comparable services and performances produced to order (other than the above)**

- Depending on the organisational unit, €61–€133 for each full or partial hour plus any individual expenses

**Value added tax**

Value added tax as per the prevailing legislation is added to the bill along with an itemisation of the amount of tax charged.

**3 General principles of pricing**

The listed prices are based on the cost price unless otherwise indicated. The cost price of the unit producing the performance is calculated based on the amount of time expended and the average personnel, general and other specific costs.

These prices apply to data requests received on or after 1 January 2024. Kela reserves the right to update the list of prices.

For more information on this list of prices, email [sisainen.laskenta \(at\) kela.fi](mailto:sisainen.laskenta@kela.fi)